



CTX-1228AW

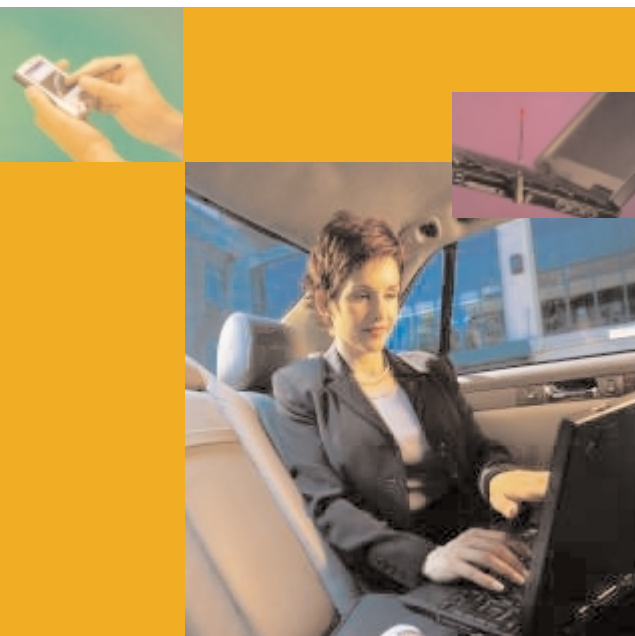
Citrix MetaFrame XP Presentation Server: Troubleshooting

This course educates administrators on how to successfully troubleshoot advanced deployment scenarios that may be encountered when managing a Citrix® MetaFrame XP™ Presentation Server environment. This course focuses on how to successfully troubleshoot and resolve situations encountered by administrators in the following areas:

- Printing
- Networking
- Applications
- IMA/data store
- ICA client
- Farm management

Learners are provided with possible solution alternatives related to each of these topics, and learn how to effectively implement the appropriate solution.

The knowledge gained from this course allows administrators to effectively and quickly handle advanced topics related to their Citrix MetaFrame XP Presentation Server environment, thus decreasing downtime, and increasing user satisfaction.



Citrix MetaFrame XP Presentation Server: Troubleshooting

AUDIENCE

This course is intended for administrators.

PREREQUISITES

It is recommended that learners complete the following course prior to attending CTX-1228AW:

- CTX-1222BB Citrix® MetaFrame XP™ Presentation Server, Feature Release 3: Administration

SKILLS AND KEY TOPICS

Upon completion of this course, learners will be able to:

- Identify troubleshooting techniques related to MetaFrame XP Presentation Server
- Identify the root cause of the scenarios related to MetaFrame XP Presentation Server
- Identify how to troubleshoot and resolve the scenarios related to MetaFrame XP Presentation Server

COURSE LENGTH Approximately 4.0 hours*

*The course length is an approximation of how long it will take to complete this course. Learners can spend as much time as they need to complete the course, and are able to log on and off as often as desired.

INSTRUCTIONAL METHOD Self-paced Citrix eLearning

CERTIFICATION PREPARATION

This course is not currently a requirement for Citrix certifications.

For more information regarding CTX-1228AW and other Citrix eLearning courses, please go to www.citrix.com/edu.

Citrix Worldwide

WORLDWIDE HEADQUARTERS

Citrix Systems, Inc.

851 West Cypress Creek Road
Fort Lauderdale, FL 33309 USA
Tel: +1 (800) 393 1888
Tel: +1 (954) 267 3000

EUROPEAN HEADQUARTERS

Citrix Systems International GmbH

Rheinweg 9
8200 Schaffhausen
Switzerland
Tel: +41 (52) 635 7700

ASIA PACIFIC HEADQUARTERS

Citrix Systems Asia Pacific Pty Ltd.

Level 3, 1 Julius Avenue
Riverside Corporate Park
North Ryde NSW 2113
Sydney, Australia
Tel: +61 (0) 2 8870 0800

www.citrix.com

